



VIRTUAL HEAD OF SECURITY CASE STUDY

AHNA Consult's Virtual Head of Security service has been delivered to a UK based global hospitality group since 2021, this case study examines the impact it has had on their business and their ability to effectively manage strategic & operational risk.



WHAT IS A VIRTUAL HEAD OF SECURITY

AHNA Consult's Virtual Head of Security (VHOS) service provides 24/7/365 access to a dedicated, highly skilled, and experienced security professional, who gives security advice and support to the hospitality group and solves their problems for a fixed monthly fee. The solutions the VHOS develops integrate seamlessly to enhance our client's business both strategically and operationally.

Our VHOS are hand-picked security experts with decades of real-world experience operating at the highest levels of the public and private sectors, who become our clients' trusted advisor and critical friend.

HOW VIRTUAL HEAD OF SECURITY WORKS

AHNA Consult's dedicated VHOS for the hospitality group is trusted by the group's Board members and management team alike, to provide timely, accurate and proportionate advice, and to deal with security incidents promptly and effectively. The VHOS's knowledge and experience have provided fresh perspectives for the group and the quality of their investigative interviewing and evidence gathering has enabled them to deal with disciplinary and internal investigations more robustly and effectively, leading to substantial financial savings for the group.

The VHOS has also implemented a new strategic risk management process for the hospitality group, helping to identify issues which may affect the group's operations in the future. These issues are not only security risks, but also include business related risks, such as the right to work in the UK and global supply chain risks. The group now operates a strategic risk register and conducts quarterly meetings to monitor the identified risks and the mitigation measures that have been put in place.

'The Virtual Head of Security service provided by AHNA Group makes perfect operational and financial sense for us; we don't need a full-time member of staff to undertake this role, but we do need the ability to speak to a trusted security professional whenever issues arise, as they sometimes do in our industry. AHNA Group has provided us with that ability and so much more, in terms of a combined approach to managing our strategic risks and operational security, which will support our long-term goals for the business. I cannot recommend AHNA Group highly enough to any organization that is expanding globally and wishes to reduce their exposure to risk.

STRATEGIC DIRECTOR UK HOSPITALITY GROUP